



WIPO IP Mediation Services

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World Intellectual Property Organization (WIPO)

- Leads development of global IP system to promote innovation and creativity
- IP and Innovation Ecosystems Sector (IES)
 - Helps WIPO Member States develop IP and innovation ecosystems, including through national IP strategies
 - Supports enterprises in IP commercialization and using IP for business growth

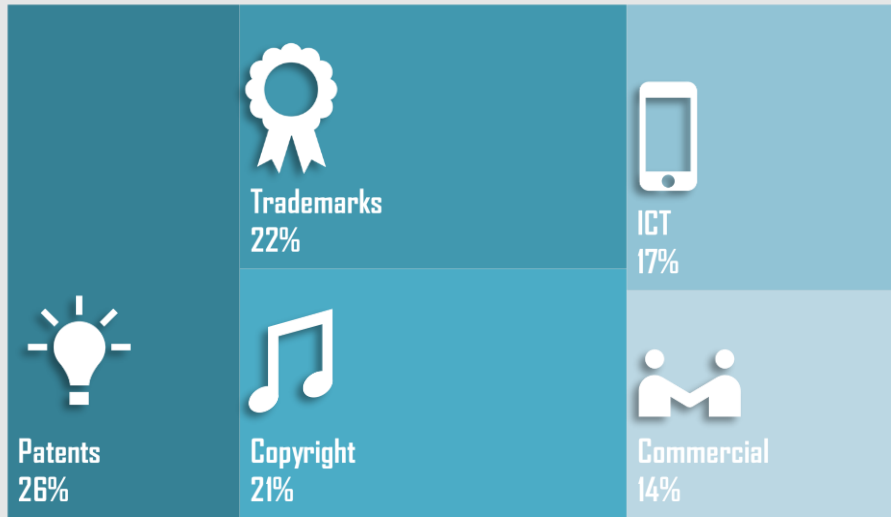
WIPO Arbitration and Mediation Center

- Facilitates the resolution of commercial disputes between private parties involving IP, through procedures other than court litigation
- International neutrality
- Specialized in IP disputes
- WIPO mediators, arbitrators and experts experienced in IP - able to deliver informed results efficiently
- Mediation, arbitration, expert determination, and domain name dispute resolution

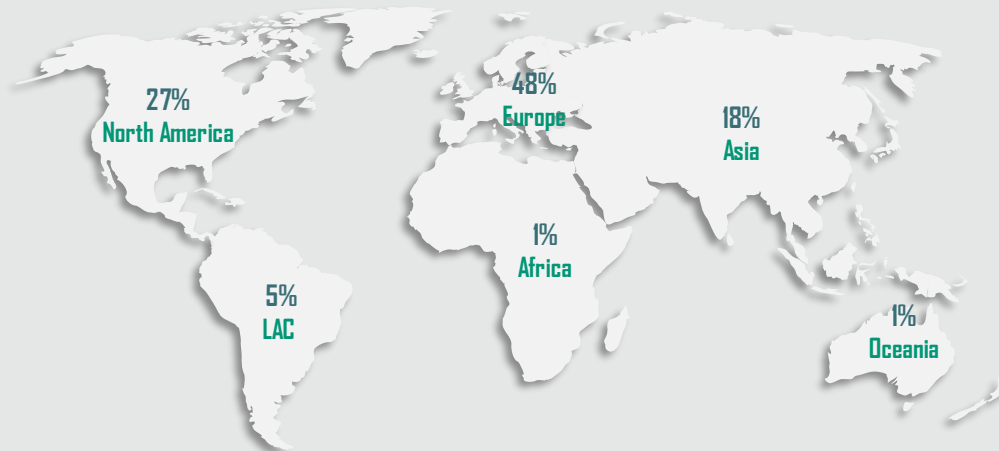


WIPO ADR Caseload

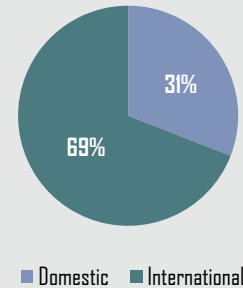
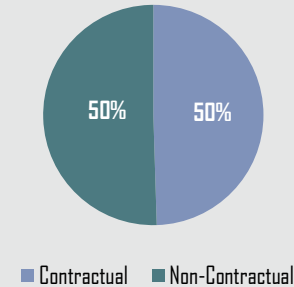
Legal Area



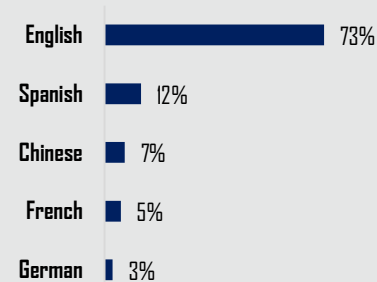
Party Location



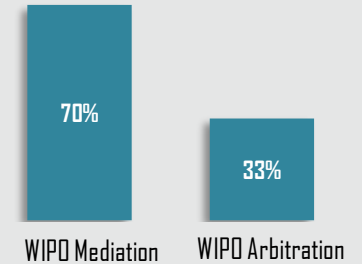
Case Source



Language



Settlement Rate



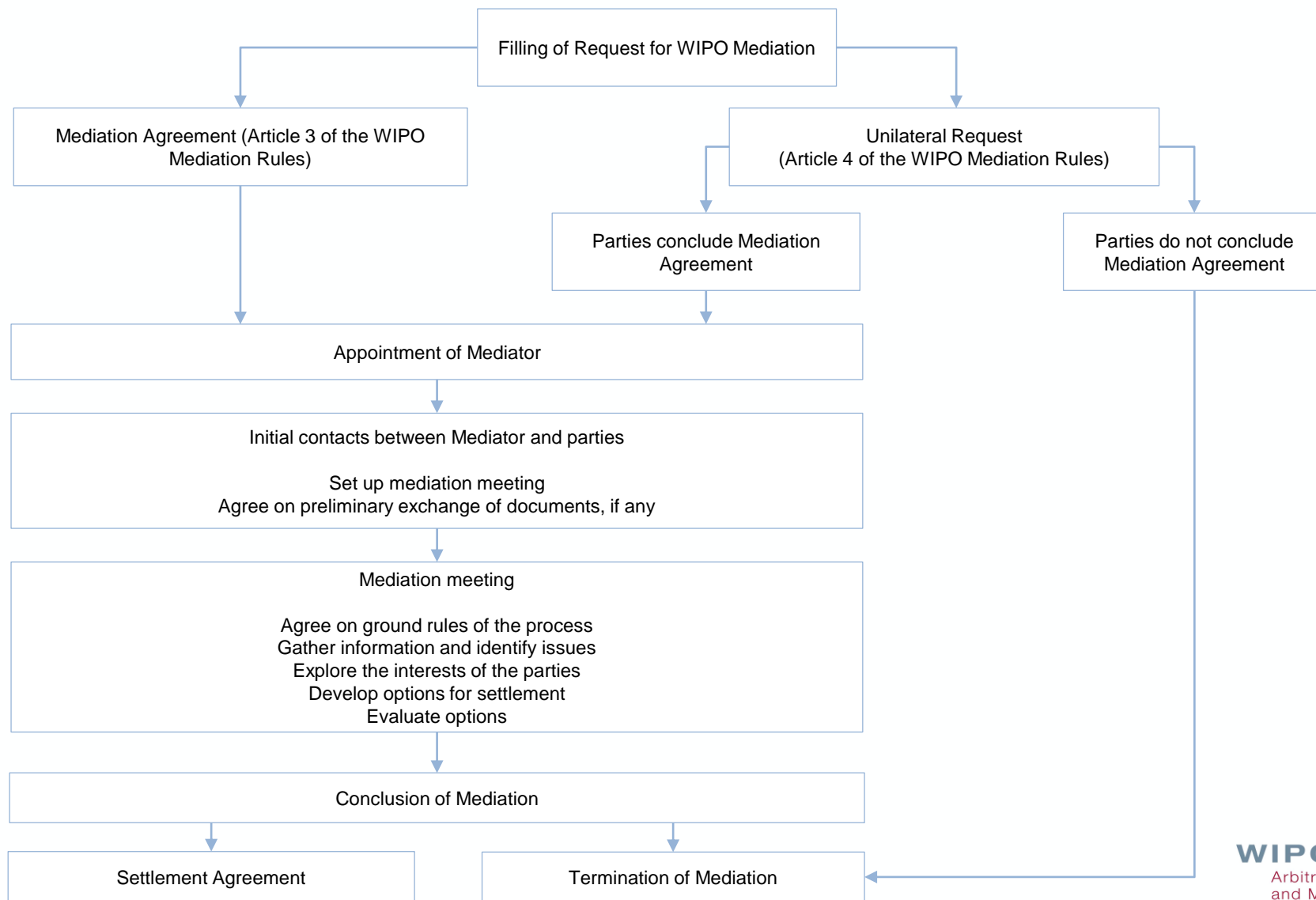
2020-2021

78% settlement rate in 2020 in WIPO Mediation
Increased use of **WIPO online case tools**

+24% in 2020

+30% in 2021

Principal steps in a WIPO Mediation




Mediation Developments

- Growing acceptance; increased number of cases
- Corporate dispute policies and pledges
- Use of multi-tiered dispute resolution clause
(e.g., mediation + arbitration, mediation + court litigation)
- Use of technology (e.g., videoconferencing facilities, online case administration – WIPO eADR)
- International and national legislative efforts on mediation
- Mediation incentives, promotion schemes

Collaboration Example: Mediation for IP Disputes in Collaboration with Trinidad and Tobago Intellectual Property Office


www.ipo.gov.tt/ipo-news/alternative-dispute-resolution

INTELLECTUAL PROPERTY OFFICE - OFFICE OF THE ATTORNEY GENERAL AND MINISTRY OF LEGAL AFFAIRS, TRINIDAD AND TOBAGO



[Home](#) [Types of IP](#) [How to...](#) [NIPTC/IP Library](#) [About](#) [News](#) [Online Services/ADR](#)

ALTERNATIVE DISPUTE RESOLUTION



The World Intellectual Property Organisation (WIPO) Center provides international services for the resolution of disputes relating to Intellectual Property (IP), in particular, by administering cases under the WIPO Rules for Mediation, WIPO Rules for Arbitration, WIPO Rules for Expedited Arbitration, and WIPO Rules for Expert Determination, as well as procedures for the resolution of Internet domain name disputes.

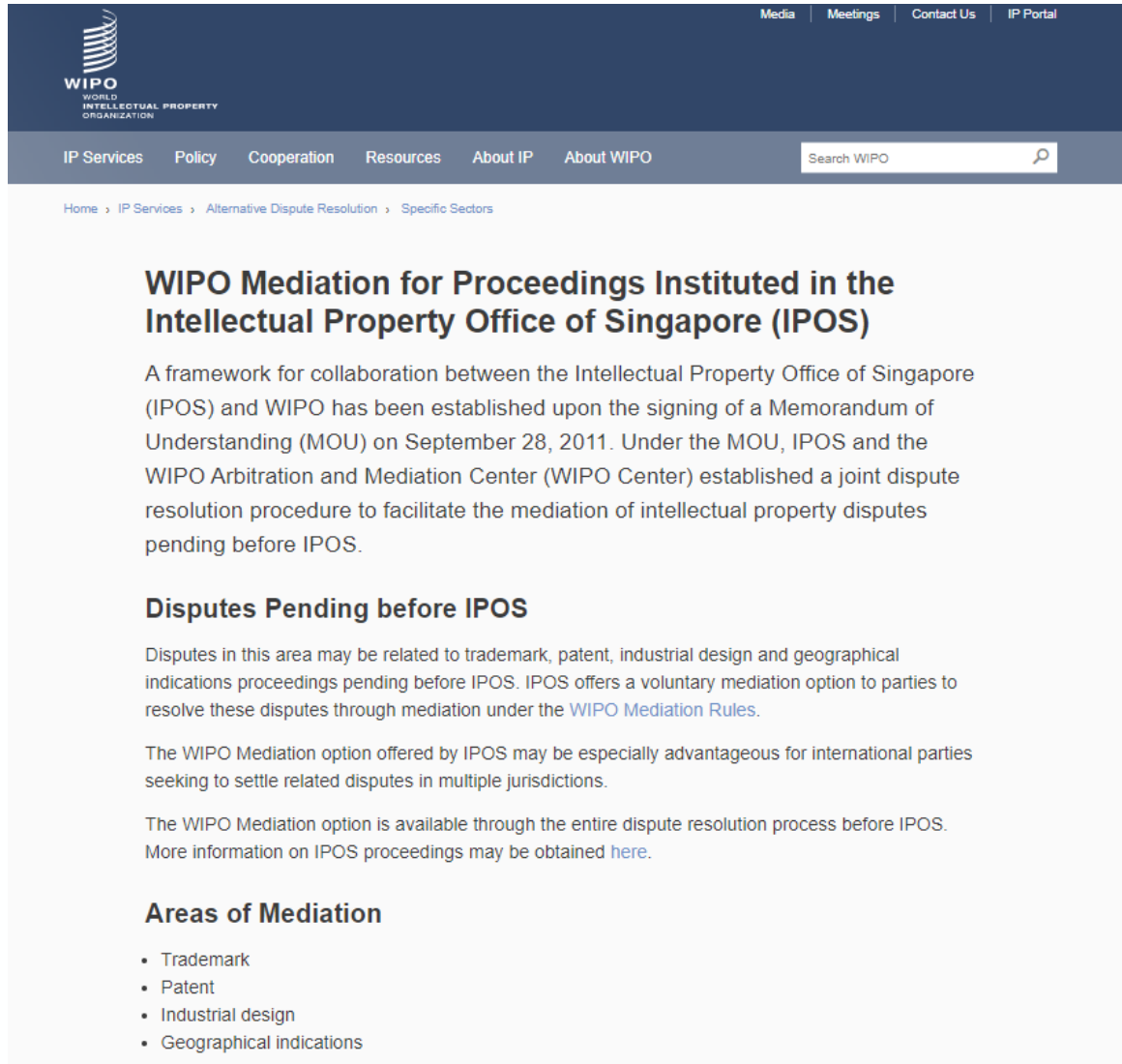
The WIPO Center also helps develop and administers tailored dispute resolution rules for specific IP related sectors. As an independent, neutral, and non-profit service provider, the WIPO Center maintains an up-to-date dispute management infrastructure and an international database of IP mediators, arbitrators and experts. For list of local IP Neutrals please click the following link.

List of local IP Neutrals

This service can be accessed by downloading the form and following the instructions. The other party shall complete section 2(b). Once completed the form should be emailed to arbiter.mail@wipo.int. Please see the following link to download the form.

[Request for WIPO Mediation](#)

Collaboration Example: Mediation for Trademark Oppositions in Singapore (IPOS)



The screenshot shows the WIPO website with a dark blue header. The header includes the WIPO logo (World Intellectual Property Organization) on the left and navigation links (Media, Meetings, Contact Us, IP Portal) on the right. Below the header is a light blue navigation bar with links for IP Services, Policy, Cooperation, Resources, About IP, and About WIPO, along with a search bar labeled 'Search WIPO'. The main content area has a breadcrumb trail: Home > IP Services > Alternative Dispute Resolution > Specific Sectors. The title of the page is 'WIPO Mediation for Proceedings Instituted in the Intellectual Property Office of Singapore (IPOS)'. The text describes a framework for collaboration between IPOS and WIPO, established in 2011, for resolving intellectual property disputes through mediation. It mentions that IPOS offers a voluntary mediation option and that the WIPO Mediation option is especially advantageous for international parties. It also states that the WIPO Mediation option is available through the entire dispute resolution process before IPOS. The page includes a section titled 'Disputes Pending before IPOS' and another titled 'Areas of Mediation' which lists Trademark, Patent, Industrial design, and Geographical indications.

WIPO Mediation for Proceedings Instituted in the Intellectual Property Office of Singapore (IPOS)

A framework for collaboration between the Intellectual Property Office of Singapore (IPOS) and WIPO has been established upon the signing of a Memorandum of Understanding (MOU) on September 28, 2011. Under the MOU, IPOS and the WIPO Arbitration and Mediation Center (WIPO Center) established a joint dispute resolution procedure to facilitate the mediation of intellectual property disputes pending before IPOS.

Disputes Pending before IPOS

Disputes in this area may be related to trademark, patent, industrial design and geographical indications proceedings pending before IPOS. IPOS offers a voluntary mediation option to parties to resolve these disputes through mediation under the [WIPO Mediation Rules](#).

The WIPO Mediation option offered by IPOS may be especially advantageous for international parties seeking to settle related disputes in multiple jurisdictions.

The WIPO Mediation option is available through the entire dispute resolution process before IPOS. More information on IPOS proceedings may be obtained [here](#).

Areas of Mediation

- Trademark
- Patent
- Industrial design
- Geographical indications

Collaboration Example: Mediation for Copyright and Content Disputes in the Republic of Korea (MCST)

미디어 | 회의 | 문의하기 | IP 포털 | 한국어 ▾

IP 서비스 정책 협력 자원 IP 소개 WIPO 소개

사이트 내 검색

홈 > IP 서비스

문화체육관광부-세계지식재산기구 협력 사업: 국제 저작권 및 콘텐츠 관련 분쟁 해결을 위한 조정제도

세계지식재산기구 중재조정센터(이하 WIPO 센터)는 국내 및 국제 상사 분쟁을 효율적으로 해결할 수 있도록 조정 및 중재 절차를 제공하는, 지식 재산권과 기술 분쟁에 특화된 국제 기구입니다. 대한민국 문화체육관광부(이하 문체부)와 WIPO센터는, 문체부와 세계지식재산기구 사이에 2018년 체결된 양해각서를 기반으로, 대한민국에서 발생한 저작권과 콘텐츠 분야의 국제 분쟁에 있어서 조정제도의 활용을 제고하기 위해 공동 분쟁 해결 절차를 마련했습니다. 상기된 관련 분쟁 당사자는, 조정 지원 사업(Mediation Promotion Scheme)을 통해 위 WIPO 조정 이용료를 지원받을 수 있습니다.

이메일 문의

카카오톡 문의

저작권 및 콘텐츠 관련 분쟁

문체부-WIPO 중재조정센터 공동 분쟁 해결 절차는 방송, 공동제작, 유통, 엔터테인먼트, 영화, 미디어, 정보기술통신, 라이선싱, 음악, TV 포맷, 소프트웨어, 비디오게임, 저작권 침해 관련 분쟁을 대상으로 합니다. 당사자는 분쟁 해결을 위해 강제성이 없는 조정 제도를 이용할 수 있으며, 이 조정 제도는 WIPO 조정 규정에 따라 진행됩니다.



Collaboration Example: Mediation for IP Disputes in China

- Collaboration with SPC of China
- Accreditation by Ministry of Justice of the People's Republic of China as provider of mediation and arbitration service for foreign-related IP disputes in China

Collaboration Example: Copyright Conciliation

- Copyright Offices of Mexico and Colombia
- Videoconferencing and case administration platform

Collaboration Example: Mediation for Industrial Property Disputes in Colombia (SIC)



The screenshot shows the OMPI (World Intellectual Property Organization) website. The header is dark blue with the OMPI logo on the left and navigation links (Prensa, Reuniones, Contacto, Portal de PI) on the right. Below the header is a light blue navigation bar with links (Servicios de PI, Política, Cooperación, Recursos, Sobre la PI, La OMPI) and a search bar. The main content area is white and features a breadcrumb trail: Inicio > Servicios > Centro de Arbitraje y Mediación > El Centro > Sectores Específicos. The title of the page is "Mediación OMPI en procedimientos judiciales por infracción a la Propiedad Industrial" followed by the subtitle "Colaboración SIC-OMPI". The text describes the collaboration between the Superintendencia de Industria y Comercio (SIC) and the OMPI, mentioning a Memorandum of Understanding (MOU) signed in June 2020.

Mediación OMPI en procedimientos judiciales por infracción a la Propiedad Industrial

Colaboración SIC-OMPI

La Superintendencia de Industria y Comercio (SIC) y la Organización Mundial de la Propiedad Intelectual (OMPI) [han establecido un marco de colaboración tras la firma de un Memorando de Entendimiento \(MOU\) en junio de 2020](#). En virtud del MOU, el Centro de Arbitraje y Mediación de la OMPI busca promocionar los servicios de mediación para resolver las controversias de propiedad industrial (PI) como aquellas presentadas ante la SIC.

www.wipo.int/amc/es/center/specific-sectors/ipoffices/co_sic/mediation.html

More on WIPO Mediation

■ Guide to WIPO Mediation

www.wipo.int/edocs/pubdocs/en/wipo_pub_449_2018.pdf

■ WIPO Mediation Rules

www.wipo.int/amc/en/mediation/rules

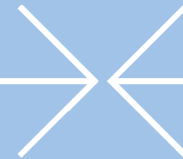
■ WIPO Mediation case examples

www.wipo.int/amc/en/mediation/case-example.html

■ General information on mediation

www.wipo.int/amc/en/mediation

Guide to WIPO Mediation



WIPO Mediation Pledge for IP and Technology Disputes

The World Intellectual Property Organization (WIPO) through its Arbitration and Mediation Center contributes to awareness of alternative dispute resolution (ADR) options for resolving IP and technology disputes.

Without binding parties, the WIPO Mediation Pledge for IP and Technology Disputes seeks to encourage the use of mediation to reduce the impact of disputes in innovation and creative processes.

As a signatory of this Pledge, we recognize that mediation may offer a more collaborative, time- and cost-efficient manner of resolving commercial disputes related to IP and technology than court litigation.

In light of this, to the extent we consider this appropriate:

Companies, Universities, R&D Centers, and Individuals

- We are prepared to explore the inclusion of mediation clauses in contracts and agreements we are party to;
- In the absence of such clauses, we are prepared to explore the resolution of existing disputes through mediation.

Lawyers and Law Firms

So that clients can make informed choices:

- We are prepared to explore with clients the inclusion of mediation clauses in contracts and agreements they are party to;
- In the absence of such clauses, we are prepared to explore with clients the resolution of existing disputes through mediation.



**900+ signatories from
100+ countries**



Join the Pledge!

www.wipo.int/amc/en/mediation/join.html

WIPO | ADR
Arbitration
and Mediation
Center



WIPO Arbitration and Mediation Center

Orientation sessions on mediation and arbitration for...

If you are involved in an intellectual prop... [Read more](#)
Free - 20 minutes

Booking for Orientation sessions on mediation and arbitration for intellectual property disputes

March 27

DATE

< > March 2023						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

TIME

9:30 AM	10:00 AM	10:30 AM
11:00 AM	3:00 PM	3:30 PM
4:00 PM	4:30 PM	

All times are in (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

ADD YOUR DETAILS

Name *

Name

Email *

Notes

Add any special requests

Book an orientation session now



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