



ARIPO
*African Regional Intellectual
Property Organization*

Introduction to ARIPO eServices

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Fostering Creativity and Innovation for Economic Growth and Development in Africa

Online Service, M/S Module, POLite+

Users



Users in ARIPO



Search Portal for Public **NEW**

IP Digital Library IPDL for Patent, Utility Model, Industrial Design, Trademark	e-Service On-line application and e-payment
Internet Journal On-line Journal and Retrieval	Home page Portal site for Public

Member State Module **NEW**

Harare Data exchange related Harare Protocol	Banjul Data exchange related Banjul Protocol
Transfer Search Data Data transfer for search system	Account inquiry Request balance account and Inquiry account information
IPAS API WIPOScan API	System management configuration setting and User management

UP IPAS JAVA **UP** WIPOScan v2.2

Users in MS



POLite+ (Web-based IP Automation system)

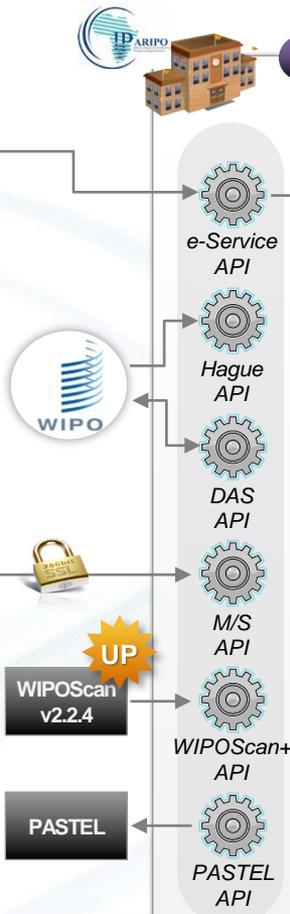
Receiving UP Online Offline	Formality Checking UP Check the formality and requirements	Publication UP Publication of online and offline
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Search Request UP Search service Requesting services	Registration UP Creation, change management
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Fee/account UP Fee rates Management of fee receiving information	Admin. UP User setting, Log, User authority
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Examination NEW Substantial examination	Search system NEW Search for prior arts	Form mgmt NEW Form management Form creation, modification
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receiving DB	M/S connection DB NEW	E-document DB NEW
Administration DB	PASTEL connection DB NEW	Search DB NEW



OBJECTIVES

- ARIPO is using the online services to:
 - enhance the efficiency and flexibility of business processing and other administrative work at the ARIPO Office, Member States IPOs, IP Agents and the public at large,
 - facilitate the accessibility and use of Intellectual Property information in the region and in Africa at large
 - strengthen ICT institutional capacity in the ARIPO region and beyond



DIGITIZATION PROJECT

- The project involved digitization of ARIPO' s IP physical files lodged before 2nd March 2015 due to the fact that the digitization of the front files commenced with the deployment of POLite+
- The objectives of the digitization project included:
 - The automation of all business processes at the ARIPO Office and those of its Member States;
 - Provision of greater flexibility in the flow of documents with the consequent reduction in processing times;
 - Improvement in the quality of search results;
 - Provision of secure access to documents. The system would place verifiable accounts of the date of right holders and their works on record



Online Service Components – What is found on the service

Address: <https://eservice.aripo.org>

The screenshot shows the ARIPO Online Service website. At the top left is the ARIPO logo and the text 'ARIPO ONLINE SERVICE'. Below this is a navigation menu with 'Sign In' and 'Sign Up' links. The main content area is a grid of service components:

- Quick Search:** Find patents online with basic keyword, inventor or numbers.
- Journal:** View and download online Journals published by ARIPO.
- E-Forms:** Download standard forms you need for acquisition of IP rights.
- User Guide:** Learn how to use e-Service, IP Digital Library, and e-Journal.
- Publication Server:** Search contents of the ARIPO Journal.
- Online Filing:** File an application and follow-on documents through e-Service.

Below the grid are three sections:

- Most Popular Form:** Includes 'Form 3 Request for grant of patent, registra...', 'Form 28 Request for registration of industrial...', and 'Form No. M 1 Application for Registration of a Mark'. A 'Read more >' link is provided.
- Most Popular Journal:** Lists 'Vol. version_01 AP_2014', 'Vol. version_02 AP_2014', and 'Vol. version_03 AP_2015'. A 'Read more >' link is provided.
- Notice:** Includes 'Current Issues: Informal Sector 12.01.2015', 'Awareness Low 12.01.2015', and 'ARIPO ANNUAL SESSION OF TH... 12.01.2015'. A 'Read more >' link is provided.

At the bottom left, there is a note: 'This system has been implemented by the grant of the government of the Republic of Korea.' and logos for KOICA and WORLD FRIENDS KOREA.

- E-Service
- IP Digital Library.
- Journal
- Information



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Online Service – Functions Available to the Public (Unregistered Users)

Address: <https://eservice.aripo.org>

- IP Digital Library.
 - Quick Search
 - Advanced Search
- Journal
 - ARIPO Journal
 - Publication Server
 - Member States Journal
- Information
 - Forms
 - Fee Schedule
 - User Guide
 - FAQ
 - Notice



Sign in Sign Up

E-SERVICE

IP DIGITAL LIBRARY

- Quick Search
- Advanced Search

JOURNAL

- ARIPO Journal
- Publication Server
- Member States Journal

INFORMATION

- Forms
- Fee Schedule
- User Guide
- FAQ
- Notice

[Go to homepage](#)

This system has been implemented by the grant of the government of the Republic of Korea.

ARIPO ONLINE SERVICE

Online Filing File an application and follow-on documents through e-Service.	Quick Search Search ARIPO database online with simple keywords, names or numbers	eForms Download standard forms you need for acquisition of IP rights.
Journal View and download online Journals published by ARIPO.	Publication Server Search contents of the ARIPO Journal.	User Guide Learn how to use e-Service, IP Digital Library, and e-Journal.
Most Popular Form Form 28 Request for registration of industri... Form 3 Request for grant of patent Form No. M 1 Application for the registration of a ... Read more >	Most Popular Journal Vol. Vol. XXXII, No. 7 AP_2015 Vol. Vol. XXXII, No. 8 AP_2015 Vol. Vol. XXXIII, No. 9 AP_2016 Read more >	Notice Online Services now available for ... 03.05.2018 Read more >



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Online Service – Functions Available to the Public (Unregistered Users)

- The Intellectual Property Digital Library (IPDL)
 - Allows online data search of ARIPO public data.
- ARIPO journals
 - Available for download free of charge
- Journals of MS
 - Available for downloading free of charge just like ARIPO' s journals.
 - For now only Kenya and Mozambique have made their journals available
- Information
 - Forms
 - Patent & Utility Model
 - Industrial Design
 - Trademark

Download area for IP forms.

All forms are pdf

Avoid opening on the fly (in the browser). Proper download and save
Fill in and save the form as is. Avoid printing especially application forms



Online Service – Functions Available to the Public (Unregistered Users)

- Fees Schedule

- Download area for latest fees schedules for
 - Patent
 - Utility Model
 - Industrial Design &
 - Trademark
- Fee Calculator
 - A guide on how to calculate fees for all four of the above
 - Inputting the required data and clicking calc will give you a rough guide

- User Guide

- Downloadable user manuals for
 - E-Service
 - IP Digital Library
 - Journal
 - E-Payment
 - Download area for Adobe Reader
- FAQ
 - Shows FAQs for e-service, IPDL and Journal
- Notice
 - Shows a list of notices that have been posted about the eservice. Some can be shown by po-up



E-Service Account – Signing Up

- Requirements
 - Valid email address
 - Scanned copy of proof of ID (saved as image)
 - Scanned image of your signature (saved as image)
 - Should be a resident of a Member State of ARIPO for natural persons or the place of business should be within any Member State of ARIPO for legal entities
- Signing Up Options
 - Natural Person – This should be used by individuals
 - Legal Entity – Should be used by companies and corporates
 - Agent – Should be used by individuals who are representing a legal entity
 - Member State – Should be used by an IPO of a Member State
- Process
 - Fill in all the required fields. Taking note that your email address is valid. The “*C heck*” button MUST always be clicked. Verifies the availability of the entered e mail address.
 - Agree to the Policy and Submit the application.
 - Approval process takes 2 working days.
 - Most rejections are caused by wrong attachments to the “*e-Sign Image*” (scanned signature) and “*Proof of Personal Identification*” (proof of ID)



Online Service – Functions Available to Registered Users

- E-Service

- Online Filing
- Notification
- My Docket
 - Filing History
 - File Inspection
 - Payment History
 - Funds Held Account
 - Reminder

- IP Digital Library.
- Journal
- Information



Admin Sign Out

Chiweza Robert

New letter : 0

E-SERVICE

- Online Filing
- E-PAYMENT
- Notification
- My Docket
 - ↳ Filing History
 - ↳ File Inspection
 - ↳ Payment History
 - ↳ Funds Held Account
 - ↳ Reminder

IP DIGITAL LIBRARY

JOURNAL

INFORMATION

ONLINE FILING

Submit form(s), application, and/or follow-up documents.

↑ Home > e-Service > Online filing

New Application | Other Documents

Form Attachment

- Patent Utility Model Industrial Design Trademark

Upload New Application (Form 3) *

Attached document(s) +

Abstract

Claim(s)

Description



Online Service – Functions Available to Registered Users

- E-Service
 - Online Filing
 - Allows users to submit new IP applications to ARIPO “New Application”
 - Follow-up documents can also be submitted through this option by using “Other Documents”
 - E-Payment
 - Shows where a user can pay for some due fees via online means.
 - Users can pay for applications that belong to them only except for annual maintenance fees
 - Credit cards that support 3D security are the only ones that can be used. You need to check with your bank if this feature is available on your card.
 - Notification
 - Shows a list of documents received from ARIPO via online means
 - My Docket
 - Filing History – Shows a list of filing transactions the user has done with ARIPO
 - File Inspection – Shows the status of applications filed via online or those that the user has requested to be linked to the online account
 - Payment History – Shows all payments made via e-payment
 - Funds Held Account – Show the user how their funds in ARIPO are being used
 - Reminder – Show a list of pending actions that the user should perform
- The Intellectual Property Digital Library (IPDL)
- ARIPO journals
- Journals of MS
- Information



E-Services Available to Member States

- Member States (M/S) module
 - Provides notification transmission/reception function
- Member States E-Service for Journal and Account
 - Provides journal upload and MS account viewing function

TRANSMISSION HISTORY

Home > History

Sent Received

Application no Document type

~ Status

Search

Total : 3

IPAS Application no	ARIPO Application no	Document type	Date	Status
NP/P/2015/000005		ARIPO Form9	05.02.2015	Success
NP/P/2015/000004		ARIPO Form9	29.01.2015	Success
NP/P/2015/000003		ARIPO Form9	29.01.2015	Sending...

Item per page : 10 PDF Excel

JOURNAL UPLOAD

HOME > Journal upload

Total : 60 Remove

	Datetime	Name	File
<input type="checkbox"/>	06.07.2017 17:37	KE_2017_June_2017	PDF
<input type="checkbox"/>	06.07.2017 17:37	KE_2017_May_2017	PDF
<input type="checkbox"/>	06.07.2017 17:36	KE_2017_April_2017	PDF
<input type="checkbox"/>	06.07.2017 17:36	KE_2017_March_2017	PDF
<input type="checkbox"/>	06.07.2017 17:36	KE_2017_February_2017	PDF
<input type="checkbox"/>	06.07.2017 17:35	KE_2017_January_2017	PDF
<input type="checkbox"/>	31.05.2016 14:29	KE_2013_December_2013	PDF
<input type="checkbox"/>	31.05.2016 14:27	KE_2013_November_2013	PDF
<input type="checkbox"/>	31.05.2016 14:26	KE_2013_october_2013	PDF
<input type="checkbox"/>	31.05.2016 14:26	KE_2013_September_2013	PDF

Item per page : 10 Excel

NEW / UPDATE

Country: Botswana

Year:

Volume:

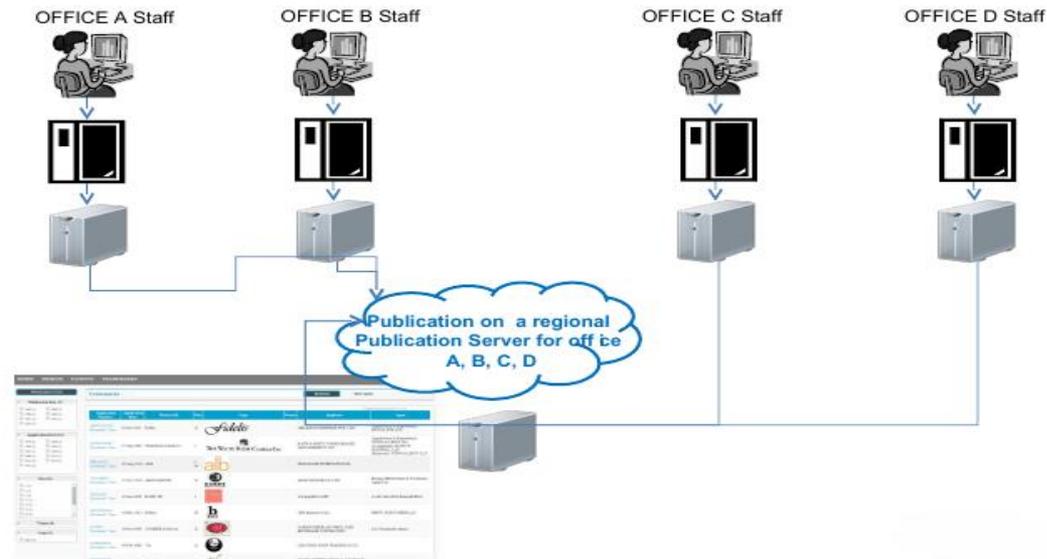
PDF File: Find

New



Other Online Tools Available to the Public

- REGIONAL IP DATABASE <http://regionalip.aripo.org>
- Launched on 10 Sept 2018. The objective is to create a centralized database where the published titles of ARIPO and those of its Member States can be viewed and searched centrally
- The current database has more than 350,000 IP rights from ARIPO, Botswana, Gambia, Ghana, Kenya, Malawi, Mozambique, Namibia, Rwanda, Tanzania, Uganda, Zambia and



Other Online Tools Available to the Public

- TMVIEW, DESIGNVIEW and TMClass PLATFORMS <https://www.tmdn.org/tmview/welcome>
- ARIPO' s published trademark data was made available on the TMview platform on 7 December 2015 and published design data made available on the DesignView platform on 31 October 2016.
- The objective is to support the availability of IP information to the public
- TMview and DesignView are online search tools providing centralized access to published trademarks and registered designs from participating offices
- The platforms only provide centralized access



BENEFITS

- For the ARIPO Office
 - On-line filing of IP applications to improve accessibility.
 - Automation has so far brought a great improvement in service delivery and can still be leveraged to increase customer satisfaction;
 - Reduced costs & processing time for applications;
 - Fewer errors in the business processing of applications
 - Increased uptake of IP
- For Users
 - On-line filing of IP applications to improve accessibility and flexibility.
 - Can file and view notifications 24/7 and from anywhere where there is Internet
 - Payments can be made at anytime.
 - Users can now pay renewal fees based on instruction via e-payment.
 - Reduced costs & processing time for applications



ONLINE FILING STATISTICS

	2016		
	Online	Other Methods	Online %
Patents	219	481	31.29
Industrial Designs	19	64	22.89
Utility Models	7	21	25.00
Trademarks	123	174	41.41
TOTAL	368	740	33.21

	2017		
	Online	Other Methods	Online %
Patents	433	313	58.10
Industrial Designs	56	36	60.87
Utility Models	2	14	12.50
Trademarks	224	157	58.79
TOTAL	716	520	57.93



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ONLINE FILING STATISTICS

	2018		
	Online	Other Methods	Online %
Patents	691	143	82.85
Industrial Designs	63	48	56.75
Utility Models	11	28	28.20
Trademarks	220	148	59.78
TOTAL	985	367	72.85

	2019		
	Online	Other Methods	Online %
Patents	825	44	94.93
Industrial Designs	33	43	43.42
Utility Models	14	9	60.86
Trademarks	213	195	52.20
TOTAL	1085	291	76.85



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ONLINE FILING STATISTICS

	2020		
	Online	Other Methods	Online %
Patents	730	24	96.81
Industrial Designs	38	49	43.67
Utility Models	6	8	42.85
Trademarks	247	95	72.22
TOTAL	1021	176	85.29

	2021 upto 26/04		
	Online	Other Methods	Online %
Patents	236	6	97.5
Industrial Designs	14	9	60.86
Utility Models	2	1	66.66
Trademarks	67	51	56.77
TOTAL	319	67	82.64



CHALLENGES

- Most of the Member States have not made their journals available for upload on the online services platform
- Some banks are still issuing cards which are not 3D secure
- There are still a number of agents who have not signed up for online filing
- Internet accessibility



THE END



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